

THE LIST OF LOFTWARE SUB-PROCESSORS

Effective date: August 18, 2023

Sub-processor	Country	Subject Matter	Product / Solution	Nature of Processing
Microsoft Azure	USA Country of the data centre can be chosen by customer	Cloud platform provider	NiceLabel Cloud	User authorisation, storing data, security provisioning, web apps., databases, workflow services IT system resources provisioning, etc.
Amazon Web Services - Aws	USA Country of the data centre can be chosen by customer	Cloud platform provider	Spectrum Smartflow	User authorisation, storing data, security provisioning, web apps., databases, workflow services IT system resources provisioning, etc.
Validated Cloud	USA	Cloud platform provider	Prisym360	GxP managed Platform as a Service for hosting PRISYM 360 in their data-centre in the US (Waltham , MA and San Francisco). They provision, patch, backup and monitor everything up to and including the OS and DB.
Colbright B.V.	Netherlands	Cloud platform provider	Prisym360	GxP managed Platform as a Service for hosting PRISYM 360 in their data-centre in the EU (Amsterdam and Zwolle). They provision, patch, backup and monitor everything up to and including the OS and DB. Colbright is a hosting location inside the EU.
Logicworks	USA	AWS infrastructure technical support provider	Spectrum Smartflow	Logicworks provides a managed service to assist with backup, monitoring and patching of the Loftware AWS infrastructure



SMTP2Go	New Zealand	Mailing cloud service	Smartflow	Smartflow application uses SMTP2Go cloud service for sending e-mails to their employees or customers/suppliers.
Nice Packaging and Labeling Products, India	India	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
Loftware, Inc., USA	USA	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
GAP Systems Ltd., UK	UK	Technical support	The entire range of Loftware products, specialised for its own Label and Artwork SaaS software solutions	Solve client problems with the Data Importer solution.
PrisymID Limited, UK	UK	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
Euro Plus d.o.o., Slovenia	Slovenia	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
NiceLabel GmbH, Germany	Germany	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
NiceLabel Asia Pacific PTE Ltd., Singapore	Singapore	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
Loftware Asia Pacific Pte. Ltd., Singapore	Singapore	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
GAP Systems China Ltd., China	China	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution



NiceLabel Software Co. Ltd., Shanghai	China	Technical support	The entire range of Loftware products	Solve client problems with the Data Importer solution
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